

**NLDTCA's Summer Administrator Conference**  
**Learn...Network....Enjoy**  
**Chase on the Lake – Walker, MN**  
**July 24-27, 2018**

**Tuesday, July 24:**

2:00 p.m. – 4:30 p.m. Board Meeting (Waters Edge)

5:00 p.m. – 7:00 p.m. Registration (Walker Bay Ballroom Foyer)

7:00 p.m. – 8:30 p.m. Welcome Reception (Walker Bay Ballroom Foyer and Outside Patio)

**Sponsored by:**



**Wednesday, July 25**

7:00 a.m. – 4:00 p.m. – Registration (Walker Bay Ballroom Foyer)

7:00 a.m. – 8:00 a.m. – Breakfast (502 Restaurant –show name badge)

8:00 a.m. – 9:45 a.m. – General Session (Walker Bay Ballroom)

**Session 1 –National Trends and Forecast for LTC**

Presented by: Robert Kramer, NIC

Content: This session will give national trends and forecasts for long term care with data on occupancy trends, conditions and expectations. Bob will address statistics for Assisting Living and Basic Care as well.

Recommended Audience: AL, BC, NF: All Staff

9:45 a.m. – 10:00 a.m. – Break

10:00 a.m. – 11:30 a.m. – Breakout Sessions

**Session 2 – Leadership in Leaner Times (Walker Bay Ballroom)**

Presented by: Clint Maun, Maun-Lemke Speaking and Consulting, LLC

Content: Today's health care and senior housing leaders are faced with staffing concerns, expense control problems, productivity issues, regulatory/compliance and competitive pressures for market positioning. To successfully turn these challenges into opportunities, the organization's leadership must put into motion techniques and methods to orchestrate positive effects during the "leaner" times, while continuing the highest quality service.

Recommended Audience: NF, AL, BC

**Sponsored by:** Love Funding



11:30 a.m. – 12:30 p.m. – Lunch (Walker Bay Ballroom Foyer & Outside Patio)

12:45 p.m. – 2:00 p.m. – General Session (Walker Bay Ballroom)

**Session 3 – Money Tied to Results**

Presented by: Clint Maun, Maun-Lemke Speaking and Consulting, LLC

Content: Value-based payment is here and will continue in the future. Your operations, management and engagement of the workforce must be built around the new system. You must have the correct data, the correct financial system, the correct partners and the correct focus. While many organizations are still operating on fee-for-service, it is critical to make successful moves toward valued-based payment. This session covers simple changes that can be made so your organization is a true participant in the “Money Tied to Results” environment.

Recommended Audience: AL, BC, NF: All Staff

**Sponsored by:** Love Funding



**2:00 p.m. -2:15 p.m.– Break**

**2:15 p.m. – 3:00 p.m. – Platinum Sponsor networking (Walker Bay Ballroom)**

**3:30 p.m. – Administrators Cup PAC Golf Tournament (Tianna Country Club)**

**7:00 p.m. – 9:00 p.m. Shrimp Boil, Golf Awards and Social (Tianna Country Club)**

## **Thursday, July 26**

**7:00 a.m. – 8:30 a.m. – Breakfast (502 Restaurant— show name badge)**

**8:30 a.m. – 10:00 a.m. – Breakout Sessions**

**Session 4 – Proactively Managing Serious Safety Events and Media Response (Walker Bay Ballroom)**

Presented by: Cyndi Siders, HCIS Insurance and Jodi Boyne, Leading Age

Content: Research has identified lack of effective leadership as a failure-mode in serious safety events. In many situations, timely and appropriate response can mean the difference between life and death.

Taking care of the people; resident, family and staff is an essential first response step. How the organization responds including transparency, learning, improvement and resolution can have a significant impact on reputation and resident/family trust. This presentation will address important steps in serious clinical safety event response including; investigation, disclosure of adverse events, quality/peer review protection, interviews, documentation, preparing for media response, regulatory reporting and process improvement. Case scenarios will be used for facilitated discussion.

Recommended Audience: NF, AL, BC

**10:00 a.m. – 10:15 a.m. – Break**

**10:15 a.m. – 11:45 a.m. – Gold Sponsor Networking (Group 1- 9 sponsors) (Walker Bay Ballroom)**

**11:45 a.m. – 12:45 p.m. – Lunch (Walker Bay Ballroom Foyer and Outside Patio)**

**ND Roughrider Chapter/ACHCA Lunch Meeting (Waters Edge)**

**12:45 p.m. – 2:15 p.m. – Breakout Sessions:**

**Session 5 – If Disney Ran Your Facility (Walker Bay Ballroom)**

Presented by: Cindy Tredwell, Hatton Prairie Village

Content:

Recommended Audience: NF, AL, BC

2:15 p.m. – 2:45 p.m. – Break

2:45 p.m. – 4:15 p.m. – Gold Sponsor Networking (Group 2- 9 sponsors) (Walker Bay Ballroom)

5:30 p.m. – Social – Sponsored by Gold Sponsors (Walker Bay Ballroom Foyer and Outside Patio)



6:30 p.m. – Dinner – Sponsored by Platinum Sponsors (Walker Bay Ballroom)



**Friday, July 27:**

7:30 a.m. – 8:30 a.m. – Breakfast (502 Restaurant – show name badge)

8:30 a.m. – 10:00 a.m. – General Session

**Session 6 –Maximize Use of Your Data-You Need to Know What is Available on your Facility**

**(Walker Bay Ballroom)**

Presented by: Holly Harmon, AHCA

Content: How to access your top line report and what information you can get from it. State and National data sources, covering LTC stats, Nursing Home Compare/state averages, MDS Frequency report, ProPublica nursing home inspect, search for 2567's, Casper reports, SNF Quality Reporting, SNF VBP confidential feedback reports, 5 star preview reports and drilling down to residents level QM's

Recommended Audience: NF

**Session 7 – AL/BC Session (Waters Edge)**

Presented by: TBT

Content: TBT

Recommended Audience: AL, BC

**10:00 a.m. – 10:15 a.m. – Break**

**10:15 a.m. – 11:45 a.m. – General Session**

**Session 11 – National Update (Walker Bay Ballroom)**

Presented by: Mark Parkinson, President & CEO AHCA and Dana Halvorson

Content: Mark and Dana will talk about what is happening Nationally and will talk about some tools AHCA have to help members.

Recommended Audience: NF, AL, BC