

**NLDTCA's Summer Administrator Conference**  
***Learn...Network...Enjoy***  
***Chase on the Lake – Walker, MN***  
***July 24-27, 2018***

**Tuesday, July 24:**

3:30 p.m. – 6:00 p.m. Board Meeting (Waters Edge)

6:00 p.m. – 7:30 p.m. Registration (Walker Bay Ballroom Foyer)

7:00 p.m. – 8:30 p.m. Welcome Reception (Walker Bay Ballroom Foyer and Outside Patio)

**Sponsored by:**



**Wednesday, July 25**

7:00 a.m. – 2:00 p.m. – Registration (Walker Bay Ballroom Foyer)

7:00 a.m. – 8:00 a.m. – Breakfast (502 Restaurant –show name badge)

8:00 a.m. – 9:45 a.m. – General Session (Walker Bay Ballroom)

**Session 1 – "Disruptive Innovation: The Future of Care Delivery for Seniors"**

**Presented by:** Robert Kramer, NIC

**Content:** We are entering a time of disruptive innovation in senior care and in aging services and healthcare delivery more broadly. Companies will either be disruptors or disrupted. The current seniors housing, long-term care, post-acute care, and acute care products will need to be repositioned, reimaged and recreated in order to serve the future customer, take advantage of new technologies and respond to the move to value-based, outcomes-driven healthcare. Come hear the key concepts that will define this future, the key trends that are driving it, and the key success factors for providers of care and services to seniors.

**Recommended Audience:** AL, BC, NF

9:45 a.m. – 10:00 a.m. – Break

10:00 a.m. – 11:30 a.m. – Breakout Sessions

**Session 2 – Leadership in Leaner Times (Walker Bay Ballroom)**

**Presented by:** Clint Maun, Maun-Lemke Speaking and Consulting, LLC

**Content:** Today's health care and senior housing leaders are faced with staffing concerns, expense control problems, productivity issues, regulatory/compliance and competitive pressures for market positioning. To successfully turn these challenges into opportunities, the organization's leadership must put into motion techniques and methods to orchestrate positive effects during the "leaner" times, while continuing the highest quality service.

**Recommended Audience:** AL, BC, NF

**Sponsored by:** Love Funding



11:30 a.m. – 12:15 p.m. – Lunch (Walker Bay Ballroom Foyer & Outside Patio)

**12:15 p.m. – 1:45 p.m. – General Session (Walker Bay Ballroom)**

**Session 3 – Money Tied to Results**

**Presented by:** Clint Maun, Maun-Lemke Speaking and Consulting, LLC

**Content:** Value-based payment is here and will continue in the future. Your operations, management and engagement of the workforce must be built around the new system. You must have the correct data, the correct financial system, the correct partners and the correct focus. While many organizations are still operating on fee-for-service, it is critical to make successful moves toward valued-based payment. This session covers simple changes that can be made so your organization is a true participant in the “Money Tied to Results” environment.

**Recommended Audience:** AL, BC, NF

**Sponsored by:** Love Funding



**1:45 p.m. -2:00 p.m.– Break**

**2:00 p.m. – 2:45 p.m. – Platinum Sponsor networking (Walker Bay Ballroom)**

**3:15 p.m. – Administrators Cup PAC Golf Tournament (Tianna Country Club)**

**3:30 – 5:00 p.m. and 5:00 – 6:30 p.m. – Pontoon Rides**

**Sponsored by:**



**7:00 p.m. – 9:00 p.m. Shrimp Boil, Golf Awards and Social (Tianna Country Club)**

**Sponsored by:**



## **Thursday, July 26**

**7:00 a.m. – 8:30 a.m. – Breakfast (502 Restaurant— show name badge)**

**8:30 a.m. – 10:00 a.m. – Breakout Sessions**

**Session 4 – Proactively Managing Serious Safety Events (Walker Bay Ballroom)**

**Presented by:** Cyndi Siders, HCIS Insurance and Jodi Boyne, Leading Age

**Content:** Research has identified lack of effective leadership as a failure-mode in serious safety events. In many situations, timely and appropriate response can mean the difference between life and death. Taking care of the people; resident, family and staff is an essential first response step. How the organization responds including transparency, learning, improvement and resolution can have a significant impact on reputation and reResident/family trust. This presentation will address important steps in serious clinical safety event response including; investigation, disclosure of adverse events, quality/peer review protection, interviews, documentation, preparing for media response, regulatory reporting and process improvement. Case scenarios will be used for facilitated discussion.

**Recommended Audience:** AL, BC, NF

10:00 a.m. – 10:15 a.m. – Break

10:15 a.m. – 11:45 a.m. – Gold Sponsor Networking (Group 1- 9 sponsors) (Walker Bay Ballroom)

11:45 a.m. – 12:45 p.m. – Lunch (Walker Bay Ballroom Foyer and Outside Patio)  
ND Roughrider Chapter/ACHCA Lunch Meeting (Waters Edge)

12:45 p.m. – 2:15 p.m. – Breakout Sessions:

Session 5 – If Disney Ran Your Facility (Walker Bay Ballroom)

Presented by: Cindy Tredwell, Hatton Prairie Village

Content: Applying Disney's very successful leadership principles to health care facilities and the 9 things you'd do differently.

Recommended Audience: AL, BC, NF

2:15 p.m. – 2:30 p.m. – Break

2:30 p.m. – 4:00 p.m. – Gold Sponsor Networking (Group 2- 9 sponsors) (Walker Bay Ballroom)

5:30 p.m. – Social – Sponsored by Gold Sponsors (Walker Bay Ballroom Foyer and Outside Patio)



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6:30 p.m. – Dinner – Sponsored by Platinum Sponsors (Walker Bay Ballroom)



## **Friday, July 27:**

7:30 a.m. – 8:30 a.m. – Breakfast (502 Restaurant – show name badge)

8:30 a.m. – 10:00 a.m. – General Session

**Session 6 – DC Update (Walker Bay Ballroom)**

**Presented by:** Mark Parkinson, President & CEO AHCA and Dana Halvorson, AHCA Senior Director of Not for Profit & Constituent Services.

**Content:** Provide an overview of the future of the long term care sector and how operators can thrive with a particular emphasis on tools that AHCA/NCAL has to help.

**Recommended Audience:** AL, BC, NF

10:00 a.m. – 10:15 a.m. – Break

10:15 a.m. – 11:30 a.m. – General Session

**Session 7 – Data, Data, Data: Know what is Available on your Center & Use it to Maximize Your Efforts (Walker Bay Ballroom)**

**Presented by:** Holly Harmon, AHCA

**Content:** The demand for and availability of data is growing. It is essential to understand how to use and maximize the data accessible to you. This session will focus on key AHCA/NCAL resources such as LTC Trend Tracker, LTC Stats, CASPER reporting including SNF VBP and SNF QRP, ahcancaLED and more. This session will walk through how these resources can help you with quality improvement and advocacy efforts.

**Recommended Audience:** AL, BC, NF