

NLDTCA's Summer Administrator Conference
Learn...Network....Enjoy
Chase on the Lake – Walker, MN
July 27-30, 2021

Tuesday, July 27:

3:30 p.m. – 6:00 p.m. Board Meeting (Waters Edge)

6:30 p.m. – 7:30 p.m. Registration (Walker Bay Ballroom Foyer)

7:00 p.m. – 8:30 p.m. Welcome Reception (Walker Bay Ballroom Foyer and Outside Patio)

Sponsored by:



Wednesday, July 28

7:00 a.m. – 2:00 p.m. – Registration (Walker Bay Ballroom Foyer)

7:00 a.m. – 8:30 a.m. – Breakfast (502 Restaurant –show name badge)

8:30 a.m. – 10:00 a.m. – Breakouts

Session 1: New Payment System (Walker Bay Ballroom)

Presented by: Brad DeJong, Eide Bailly

Content: This presentation will discuss how the new rate setting system will impact the setting of the nursing home rates.

Recommended Audience: NF

Session 2: Darn if We Do, Darned if We Don't (AL/BC Closed Session) (Waters Edge)

Presented by: Nikki Grebel - The Legacy Place, Valley City and Joyce Linnerud Fowler-Bethany Towers, Fargo

Content: This will be a networking session for assisted living and basic care members only to talk about what they can do and have done to manage through the recommendations set forth by the state.

Recommended Audience: AL, BC

10:00 a.m. – 10:15 a.m. – Break

10:15 a.m. – 11:45 a.m. – General Session

Session 3: Rebuilding Census in Long Term Care (Walker Bay Ballroom)

Presented by: Stan Massey and Mardy Maki, Transcend Strategy Group

Content: COVID-19 delivered a severe blow to healthcare delivery – especially at skilled nursing facilities. A recent national survey revealed that many family healthcare decision makers have lost confidence in the ability of nursing homes to provide quality care safely for their loved ones. In fact, a majority say they prefer to care for their loved ones at home if they have that choice. This session will share research that defines the mental, emotional and practical barriers families are experiencing with recommendations for how providers can overcome those obstacles. Discussions will also address concerns of referrers and how to strengthen relationships with them by evolving from a transactional mindset to becoming an indispensable partner in the continuum of care. Lastly, this session will apply this information to help participants build several essential elements to fuel their marketing and business development efforts going forward.

Recommended Audience: AL, BC, NF

11:45 a.m. – 12:30 p.m. – Lunch (Walker Bay Ballroom Foyer & Outside Patio)

12:30 p.m. – 1:30 p.m. – General Session

Session 4: Out of the Shadows, We can see the Sun (Walker Bay Ballroom)

Presented by: Debbie Meade, AHCA/NCAL Board Chair

Content: Debbie Meade, AHCA Board Chair, will share an update on COVID-19, how the pandemic has impacted the profession, and the road ahead to recovery.

Recommended Audience: AL, BC, NF

1:30 p.m. -1:45 p.m. – Break

1:45 p.m. – 2:45 p.m. – Platinum Sponsor networking (Walker Bay Ballroom)

3:15 p.m. – Administrators Cup PAC Golf Tournament (Tianna Country Club)

3:30 – 5:00 p.m. and 5:00 – 6:30 p.m. – Pontoon Rides

Sponsored by:



6:00 p.m. – 9:00 p.m. Fish Fry, Golf Awards and Social (Tianna Country Club)

Sponsored by:



Thursday, July 29

7:00 a.m. – 8:30 a.m. – Breakfast (502 Restaurant— show name badge)

8:30 a.m. – 10:00 a.m. – General Session

Session 5: Employment Law Developments Impacting the Healthcare Industry – Keeping Current with COVID and Beyond (Walker Bay Ballroom)

Presented by: Megan Flom, Attorney, Camrud, Maddock, Olson & Larson

Content: Numerous important employment law developments have occurred as a result of COVID-19 that have impacted the healthcare industry. This presentation provides an overview of these key legal issues and sets forth several recommendations for employers on proactive steps to reduce employment law-related legal risks.

Recommended Audience: AL, BC, NF

10:00 a.m. – 10:15 a.m. – Break

10:15 a.m. – 11:45 a.m. – General Session

Session 6: Staying Power (Walker Bay Ballroom)

Presented by: Cara Silletto

Content: While some of today's workforce is made up of deep-rooted, dependable staff, a larger number of positions are now a revolving door of employee turnover. Workforce thought leaders from Magnet Culture will share insight on why staffing is so challenging today and additional ways to gain greater staffing stability. Learn how to slow the revolving door, more effectively manage the impending shorter-term workforce, and maximize

the time you have with each employee.

Recommended Audience: AL, BC, NF

11:45– 12:45 p.m. – Lunch (Walker Bay Ballroom Foyer and Outside Patio)
ND Roughrider Chapter/ACHCA Lunch Meeting (Waters Edge)

12:45 p.m. – 2:15 p.m. – General Session

Session 7: COVID and Pandemic Response (Walker Bay Ballroom)

Presented by: Ellie Schutt

Content: Ellie was the executive director at Life Care Center of Kirkland in Washington that had the first COVID outbreak in a healthcare facility in the United States. Ellie and her team plowed the path through COVID for all of us and has an amazing story to tell. Ellie will show news clips and photos and then will talk about infection control and where are we now....mitigation from then to now.

Recommended Audience: AL, BC, NF

2:15-p.m. – 2:30 p.m. – Break

2:30 p.m. – 4:00 p.m. – General Session

Session 8: Managing Your Organization Risk Profile (Walker Bay Ballroom)

Presented by: Cyndi Siders & Jay LaDue, Vaaler Insurance; Megan Flom, Attorney, Camrud, Maddock, Olson & Larson

Content: The Insurance industry is in a hard market which impacts availability and pricing of insurance coverages including professional liability insurance, property, employment liability and Workers' Compensation. Underwriters are looking for desirable organizational risk when renewing and writing new business. This presentation will cover key areas that support favorable risk evaluation including comprehensive quality, risk management, infection prevention, and workers' compensation programs. High-risk claims areas will also be addressed which include fall, skin injury and elopement management programs, behavior management programs and staff recruitment, retention, and onboarding.

Recommended Audience: AL, BC, NF

5:30 p.m. – Social – Sponsored by Gold Sponsors (Walker Bay Ballroom Foyer and Outside Patio)



6:30 p.m. – Dinner – Sponsored by Platinum Sponsors (Walker Bay Ballroom)



Friday, July 30:

7:30 a.m. – 8:30 a.m. – Breakfast (502 Restaurant – show name badge)

9:00 – 10:30 a.m. – General Session

Session 9: COVID-19 Pandemic – The Good, The Bad and The Ugly – The Light on the Other Side!

(Walker Bay Ballroom)

Panelists:

Dawn Anderson-The Wellington, Minot (AL)

Sandy Gerving-Marian Manor, Glen Ullin (SNF)

Angie Goulet-Tufte Manor/Wheatland Terrace, Grand Forks (AL/BC)

Mandie Kalhoff-New Perspective, West Fargo (AL/BC)

Mitch Leupp-Good Samaritan, Bottineau (SNF)

Reier Thompson - Missouri Slope, Bismarck (SNF)

Moderator: Vanessa Raile

Content: Facilities share their experiences with the COVID-19 Pandemic of 2020-2021. Facilities have experienced loss of residents and loss of staff to COVID-19. How prepared were they for this pandemic? Did their Emergency Operations Plan work for them? What were their biggest challenges? What did they do very well? If they could change one thing, what would it be? With great adversity, struggle and devastating times come moments of strength and positivity. What were those uplifting strengths and positivity? Learn from your fellow administrators. Great opportunity for sharing and collaboration.

Recommended Audience: AL, BC, NF